

BUSINESS CONSULTANT (m/w)

With more than 6.000 employees, the Zucchetti Group is one of the largest IT companies in Europe.

Zucchetti provides software, hardware and IT services to companies that secure a significant competitive advantage and rely on a single point of contact for all IT issues.

For the Romania subsidiary, we, at Zucchetti, are looking for a Business Consultant in ERP environment (Accounting, Controlling, Logistics and Manufacturing, Store Management / POS Retail areas).

Your job duties would be:

- Collect information about the client's business through a variety of methods (shadowing, interviews, surveys, reading reports etc.), and perform assessments of the various client's needs
- Map client's needs to available Zucchetti software solutions, formulating recommendations with attention to the client's wishes, capabilities and limitations. Provide the development team with detailed analysis about software components to be developed or customized
- Present findings and suggestions to clients with practical advice about the correct use of the proposed software products.
- Install and configure the software products in the client's systems, training the users to its correct use in the various business areas.
- Assist the client in implementing the software solution and resolve any occasional discrepancies
- Provide support and guidance for any occurring problems and issues, either by on-site visit or remote assistance tools

What we expect from you:

- Proven experience as business consultant or equivalent
- Knowledge of diverse business matters such as Accounting, Logistics, Manufacturing, Controlling, etc.
- Proficiency in MS Office
- Familiarity with a wide selection of business management software (CRM, ERP etc.), RDBMS and reporting / BI tools
- Outstanding communication and interpersonal skills
- Analytical mind with excellent data collection and analysis skills
- Aptitude in creative problem-solving
- Excellent knowledge of English spoken and written (B2 or higher)

The Zucchetti Group offers you a sense of belonging to a multi-faceted, international and well-established team. In addition, working in a dynamic environment allows your personal development. Do you recognize yourself in these descriptions? Then join us and become part of the team.

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